How to Find Meaningful Measures for Hard to Measure Teams STEP 1: GET FOCUSED ON THE CUSTOMERS

Stacey Barr Pty Ltd the Performance Measure Specialist

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Your notes:			

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Step 1.1: What are the team's outputs? Sustainable agriculture research team: • Measures of the amount of greenhouse gas emissions of agriculture practices • Recommendations for greenhouse gas emission reduction practices • New technologies and practices for emissions reduction • Recommendations to support adoption of emissions reduction options **Stacey** **O Stacey Bar** **How to Find Meaningful Measures for HARD TO MEASURE TEAMS**



Your notes:

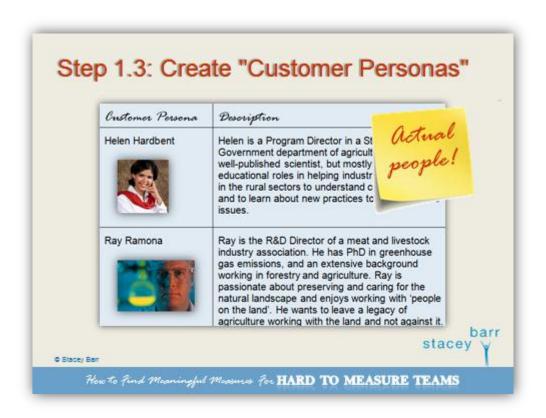
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Output	Government Departments		Agriculture Businesses
Measures of the amount of greenhouse gas emissions of agriculture practices	50	metime	s
Recommendations for greenhouse gas emission reduction practices		metime rot just ustomer	1
New technologies and practices for emissions reduction	a	rstomer	v:
Recommendations to support adoption of emissions reduction options	1	1	

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More examples... Software development team End users Administrative support team Managers Project officers Project officers Compliance team Executive team Managers Staff Staff Managers Thom To Find Meaningful Measures for HARD TO MEASURE TEAMS

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